# 2005-2006 ANNUAL REPORT





FORDHAM ROAD DISTRICT MANAGEMENT ASSOCIATION, INC.

Sanitation Marketing & Promotion Capital Improvements

### THE FORDHAM ROAD BID STAFF

#### BOARD OF DIRECTORS

(as of July 1, 2005)

### OFFICERS

CHAIRMAN Robert Berger (Class A) Martins Webster Inc.

VICE-CHAIR Sheldon Sherman (Class B) Kids World

TREASURER David Rose (Class A) Automotive Realty Corporation

SECRETARY Joseph Muriana (Class A) Fordham University

VICE-SECRETARY Donald Simon (Class A) Monroe College

### DIRECTORS

#### **Class A: Property Owners**

Carolyn Malinsky Acadia P.A East Fordham Acquisitions, LLC

Ana Baiardi Banco Popular

Michael Hirschhorn Jenel Management Corporation

Samuel Jemal Fordham Associates, LLP

## **Class B: Commercial Tenants** Marzie Jafari CUNY on the Concourse

Class C: Residents

Michael Baur Fordham University

### **Class D: Government/Elected Officials**

Robert W. Walsh Representative NYC Mayor Michael R. Bloomberg's Office

Paula Caplan Representative Bronx Borough President Adolfo Carrion Jr.'s Office

Albert Alvarez Representative NYC Councilman Joel Rivera's Office

Robert M. Mazess Representative NYC Comptroller William C. Thompson's Office

### **Class E: Non-Voting Members**

Xavier Rodriguez District Manager Community Board 5

lvine Galarza District Manager Community Board 6

Rita Kessler District Manager Community Board 7

### SANITATION

employees of Atlantic Maintenance Corp.

Aminoul Niasse, supervisor Mor Ceesay Seedia Jabbi Alioune Ndiaye Keba Seck Alagie Secka Goumba M. Tambedou

### ADMINISTRATION

Wilma Alonso Executive Director

Daniel Bernstein Deputy Executive Director



# MESSAGE FROM THE CHAIRMAN & EXECUTIVE STAFF



L-R, DANIEL BERNSTEIN, DEPUTY EXECUTIVE DIRECTOR, ROBERT BERGER, CHAIRMAN, AND WILMA ALONSO, EXECUTIVE DIRECTOR

# After ten long years of planning and community outreach, The Fordham Road Business Improvement District (BID) became a reality on July 1, 2005.

The BID was created through a partnership of property owners, merchants, residents and elected officials who joined together with the fundamental goal of enhancing the quality of life for the Fordham community and its visitors. The BID is managed by the Fordham Road District Management Association Inc., a non-profit corporation under contract with the City of New York to provide supplementary services to the community.

The Fordham Road District Management Association is supported by revenue generated from special tax assessments to local property owners. The BID focuses on sanitation, beautification, promotion and overall advocacy of the Fordham Road area – striving to make the district a more attractive and dynamic place in which to shop, work and visit.

The BID extends from Third Avenue to Jerome Avenue along Fordham Road and also includes the commercial areas on select side streets. The district is comprised of approximately 80 buildings and almost 300 businesses ranging from nationwide chains to locally owned independent shops.

We would like to thank the numerous agencies and individuals who helped make the Fordham Road BID a reality. Special thanks go to Mayor Michael R. Bloomberg, Bronx Borough President Adolfo Carrion Jr., NYC Council Members Joel Rivera and Maria Baez, NYC Comptroller William C. Thompson and the NYC Department of Small Business Services who offered their expertise and guidance throughout the BID formation process.

Lastly, our programs and services would not be possible if not for the work of the volunteers serving on our Board of Directors. It is their efforts and leadership that make the BID successful now and in the future.

# REVIEW 2005-2006







# SANITATION SERVICES

The Fordham Road BID's sanitation services have been available to all BID property owners and merchants since July 2005. The BID sanitation team has maintained an environment free of litter and graffiti in an effort to keep the areas along Fordham Road clean. The crew operates seven days a week from 8:30AM to 6:30PM and is made up of seven full time workers who sweep the sidewalks, remove stickers and graffiti from street furniture and empty garbage receptacles. The "clean team" hauls an average of 162,500 lbs of trash a month, and has changed 58,500 trash liners since they began working on Fordham. During the blizzard in February 2006, the sanitation team was working hard, salting and shoveling walkways along Fordham Road, during and after the storm.

Graffiti removal is a key concern addressed by our sanitation services and the "clean team" has been active in ridding Fordham Road of graffiti and posters, with each sanitation staff member dedicating at least five hours a week to regular removal. In addition, the BID Executive staff has been surveying and reporting particular areas in the district that need graffiti removal at a rate of three requests per week. The BID wants to attract more shoppers to Fordham Road and the sanitation team is an invaluable part of that process. The implementation of the Fordham Road BID has been an asset to the community. With the heavy pedestrian traffic in this area, the supplemental cleaning force this program delivers has helped in maintaining the overall cleanliness and quality of life in the Fordham Road area.

Mark Williams DISTRICT SUPERINTENDENT, BRONX 7 NYC DEPT. OF SANITATION

The cleaning team of the BID has helped us tremendously with our area scorecard ratings and their efforts have substantially decreased the amount of overflowing trash receptacles in the Fordham Road BID area.

Gary Ruffino DISTRICT SUPERINTENDENT, BRONX 5 NYC DEPT. OF SANITATION



# WARKETING FORDHAM VISIBLE PROGRESS IN LESS THAN A YEAR

It has been only nine months since the Fordham Road BID got started and there is already visible progress throughout the district. On July 26, 2005 at Fordham and the Concourse, Mayor Bloomberg held a press conference to kickoff the Fordham Road BID. Since then, the streets have been as clean as ever, banners have graced the light posts that line Fordham Road and festive lights decorated the neighborhood during the holiday season.



Along with the holiday lights and seasonal decorations that adorned East Fordham Road, a 12 foot Norway spruce tree was planted in Bryan Park, on East Kingsbridge and East Fordham Roads. On November 18, 2005 Bronx Borough President, Adolfo Carrion, Jr. and NYC Councilmember Joel Rivera were both

present for a BID hosted tree lighting ceremony to commence the holiday season and introduce the first annual "SPARKLING THE HEART OF FORDHAM."

In an effort to garner more attention and attract more shoppers to the area, the BID also started an in-depth advertising campaign in both local and citywide news publications to promote businesses within the district. Ads running in both Spanish and English publications continued



1ST ANNUAL "SPARKLING THE HEART OF FORDHAM" RIBBON CUTTING CEREMONY AT BRYAN PARK.

# MARKETING FORDHAM continued



endorse the variety that Fordham offers as well as the convenient travel thanks to two major subway stops (MTA NYC Transit 4 and D trains), a Metro-North

train station (Fordham on the Harlem line) and many major bus routes. By promoting an **"OUTDOOR MALL EXPERIENCE"** and including information about parking and public transportation, the BID hopes to reach a large audience, including new patrons, so more people may enjoy Fordham and its accessibility.

Another way the BID promoted local business was by creating a map and shopping guide to the area. The easy to follow **"FORDHAM ROAD SHOPPER'S DIRECTORY"** shows the larger Fordham area and includes a complete listing of all BID businesses, highlighting major points of interest, and acts as convenient way for consumers to familiarize themselves with shopping in the BID. This guide was distributed to all the BID property owners, businesses, and other area community organizations. It also serves as a tool in retail development with additional guides being made available to real estate developers and their associates.

The Fordham Road BID is accessible on the internet. Our website, **WWW.FORDHAMROADBID.ORG**, is another way for people to contact the BID, stay up-todate with the BID businesses and projects, and keep informed of promotions and upcoming events. The website currently averages 150 visitors a day.

The Fordham Road BID's first newsletter, **"FORDHAM FLASH"**, was published in the spring of 2006. The newsletter, distributed to local merchants, property owners, residents and community organizations, keeps everyone up to date with the latest news and details about BID activities and happenings. It is filled with colorful pictures, stories, and information about developments and events.

Another way the BID helps strengthen the relationship between local businesses and the community is by implementing the **FORDHAM ROAD** 

**"ADVANTAGE" PROGRAM**. This program provides specified discounts to students, faculty, and staff of participating area colleges and institutions. Various stores along Fordham Road will give discounts to these groups in an effort to attract business and reward loyal consumers in the community.











L-R: ROBERT W. WALSH, COMMISSIONER OF NYC DEPT. OF SBS, BRONX BOROUGH PRESIDENT ADOLFO CARRION JR., NYC COUNCILMAN JOEL RIVERA

# COMMUNITY RELATIONS AND OUTREACH

The BID sent out a survey to its merchants to assess our performance over the first six months of operation. Merchants and community members were encouraged to give feedback, all was positive. In addition to the survey, the BID has also created a telephone hotline to more efficiently address requests for assistance and complaints merchants may have. The BID has provided local merchants and property owners with a special hotline telephone number to contact. This ensures expedient and efficient responses to any concerns. Incidents, suggestions and requests are important to us and are taken care of quickly and efficiently.

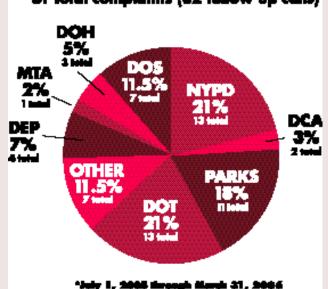
The Fordham Road BID prides itself as acting as liaison between the local businesses and the city. The BID encourages the community to constantly provide feedback and suggestions and actively finds ways to ameliorate any issues businesses may have with sanitation, infrastructure, or road conditions. By using an extensive network of contacts, the Fordham Road BID gets results. The BID makes sure that all conditions on Fordham Road are not only satisfactory but exemplary.

The BID has kept a log of all instances where assistance has been requested. The log shows that through March 31st there were sixty-one complaints and an additional thirty-two follow-up calls. Complaints are made by merchants, property owners, BID staff members and community organizations. The BID is proud to report that it takes an average of only 48 hours to generate a response and alleviate any problems from the time a request is logged. Since the inception of the Fordham Road BID, its staff and members have consistently strived to maintain and contribute to the improvement of the neighborhood's quality of life. The organization has formed an effective partnership with the local police precincts (46, 48, & 52). We look forward to continued cooperation with the Fordham Road BID.

Deputy Inspector Kevin Harrington COMMANDING OFFICER 46th PRECINCT, NYPD

Deputy Inspector Barry M. Buzzetti COMMANDING OFFICER 48th PRECINCT, NYPD

Inspector Joseph B. Hoch COMMANDING OFFICER 52nd PRECINCT, NYPD



DOT	NYC DEPARTMENT OF TRANSPORTATION
PARKS	NYC DEPARTMENT OF PARKS AND RECREATION
DCA	NYC DEPARTMENT OF CONSUMER AFFAIRS
NYPD	NYC POLICE DEPARTMENT
DOS	NYC DEPARTMENT OF SANITATION
DOH	NYC DEPARTMENT OF HEALTH
MTA	NYC METROPOLITAN TRANSPORTATION AUTHORITY
DEP	NYC DEPARTMENT OF ENVIRONMENTAL PROTECTION
<b>OTHER*</b>	LOCAL COMMUNITY BOARDS, ELECTED OFFICIALS, ETC.

# COMPLAINT LOG BREAKDOWN 61 Iotal complaints (32 fallow up calls)

# LOOKING AHEAD 2006-2007 AND BEYOND



# CAPITAL IMPROVEMENTS

The Fordham Road BID is already in the process of developing the area in the upcoming year. The BID recently fought for, and won, the installation of new, historic street lights. The new "M" pole lighting (extending from Southern Boulevard to University Avenue) will be uniform and attractive, adding charm and character to Fordham Road. The \$1.4 million project is the largest NYC Department of Transportation project to date.

The BID has a strategic plan to enhance and beautify the district. The BID hosted numerous meetings with members of relevant NYC agencies to review current area conditions and discuss possible improvements. Specifically, the BID is working on the process of park redevelopment with the NYC Department of Parks and Recreation. The BID has also been conducting area tours of the Fordham Road transportation hub. With the help of MTA, NYC Transit Authority, and the Metro-North Railroad, we hope to improve and beautify the Fordham Road subway and rail stations.

The Fordham Road BID also plans on conducting parking studies as well as traffic studies to help the shopping district run more smoothly and efficiently, ensuring better transportation to and from Fordham Road.



# R E T A I L D E V E L O P M E N T

A newly renovated, grand facility will sit on the corner of East Fordham Road and Webster Avenue. The development, named Fordham Place, will add to the booming local economy. Plans to renovate the Sears building integrate a historic facade with a modern office building. Fordham Place's refurbishing of the existing structure will create 256,692 square feet of space and include modern facilities. Included in the new facility's plan is a sports club, two floors of retail space and twelve floors of office space. Fordham Place is just one highly anticipated innovation that The Fordham Road BID is proud to announce.

Another way the BID plans to improve the Fordham Road shopping district is by conducting monthly pedestrian counts. By monitoring the number of pedestrians in certain major intersections on and near Fordham, the BID will attract new investors to the area, and show them the positive prospects of bringing their businesses to Fordham Road.

GRAND OPENING OF STAPLES.





TYPE "M" POLE STREETLIGHT

-22.4



# MARKETING AND PROMOTION

This upcoming fall, the Fordham Road BID will participate in the 11th Annual Fordham Road Renaissance Festival. The BID will set up a tent at the festival in an effort to endorse the district and promote the BID's activities and events.

The BID also plans to upgrade its website, making it more accessible and interactive. One planned innovation is an online version of the Fordham area map which highlights points of interest and lists all stores within the shopping district. Along with the map, the website will be constantly updated to promote current events and promotions implemented by the BID.

In addition, the BID is also working with merchants and local parking garages to implement a discount program, Fordham Road's "EZ Park & Shop", to promote shopping and nearby parking.

Marketing and promotion are of primary importance, and the Fordham Road BID will continue to endorse local businesses and create new and innovative ways to attract more visitors and shoppers to the area.



# Take the Winter Train up to the Fordham Station this Holiday season.

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ELIJA EN TRE 300 ESTABLECTRODOMESTICOS / TIENDAS DE DESCUENTOS ROPA / JOYERIAS / ZAPATOS / ELECTRODOMESTICOS / TIENDAS DE DESCUENTOS CELILARES / TIENDA DE JUEGOS, ACCESORIOS / SUPLIDORES DE ARTICULOS DE OFICINA VARIEDAD DE RESTAURANTES DE COMIDA RAPIDA ANSMENI INMANIAN ANNALIS Y HAMANS IN BIRONAMENTANYONES VARIEDAD DE RESTAURANTES DE COMIDA RAPIDA

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# 2005-2006 FISCAL REPORT

The Fordham Road BID Finance Committee, which was designated by the Board of Directors, meets quarterly to review, plan and oversee the activities and expenses of the BID. The NYC Department of Small Business Services sets standards for our procurement and fiscal management procedures. If you would like a copy of the BID's audit report, or additional information on our procurement policies and existing contracts, please feel free to contact the BID office.



DAVID ROSE Treasurer and Finance Committee Chair

#### 04/01/06-07/01/05-07/01/05-06/30/06 03/31/06 06/30/06 **REVENUE AND SUPPORT** \_ **Special Assessments** \$500,000 \$500,000 Interest 600 650 175 Contributions 28,000 10,500 17,500 511,150 17,675 Total Revenue And Support 528,600 **EXPENSES Program Services:** Cleaning and sweeping 182,000 121,555 46,000 **Promotional Supplies** 25,888 32,250 6,362 **Promotional Projects** 39,150 25,262 13,888 **Total Program** 253,400 172,705 66,250 General and Administrative: 17,500 District Manager\* 70,000 52,500 18,850 Staff (Admin. only) 65,300 33,742 23,059 Fringe Benefit 11,340 38,700 **Total Salaries** 174,000 109,301 47,690 Rent 11,000 6,650 4,350 **Telephone / Utilities** 1,500 938 562 3,425 Printing/Postage 5,000 1,575 Office Supplies 2,000 375 1,625 Insurance 16,000 10.643 3,000 Audit/Legal 23,000 10,900 8,500 Other: Office Equipment 3,600 5,515 375 Office Expenses 500 435 65 Meetings/Local Travel 595 188 \_ Total General & Admin. 236,600 146,927 69,780 **Total Expenses** 490,000 319,632 136,030 Surplus or (Deficit) Current Year 38,600 191,518 (118, 355)Total Surplus (current + prior year) 191,518 38,600 (118, 355)(10,000)Contingency Surplus available for future use 28,600 \_ 73,163

# **OPERATING BUDGET FISCAL YEAR 2006**

BUDGET:

ACTUAL:

PROJECTED:

\* District Manager could be President, Executive Director, Program Director, etc; title varies.

### PROJECTED BUDGET FISCAL YEAR 2007

(adopted by the Board of Directors 2/23/06)

## REVENUES

Special Assessment Interest Other:	500,000 600		
Contributions	70,000		
Total Revenue	570,600		
EXPENSES			
Program Services:			
Cleaning and sweeping	185,000		
Promotional Supplies	35,480		
Promotional Projects	33,000		
Total Program	253,480		
General and Administrative:			
Staff	135,720		
Fringe Benefit	37,900		
Rent	24,000		
Telephone/Utilities	2,500		
Printing/Postage	3,400		
Office Supplies	2,000		
Insurance	11,000		
Audit/Legal	16,000		
Other:			
Office Equipment	2,500		
Office Expense	500		
Meetings/Local Travel	1,000		
Total Administrative	236,520		
Total Expense	490,000		
Net (Revenue Over Expenses)	80,600		
Contingencies	(10,000)		



#### FORDHAM ROAD DISTRICT MANAGEMENT ASSOCIATION, INC.

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